## TERMS & CONDITIONS "WELCOME OFFER FOR NEW CUSTOMERS"

- 1. This promotion is organized by Nestlé Polska S.A. with its registered office in Warsaw, NESPRESSO Division in Warsaw, located at Domaniewska 32, 02-672 Warsaw, entered into the Register of Entrepreneurs kept by the District Court for the capital city of Warsaw in Warsaw, 13th Commercial Division of the National Court Register, under KRS 0000025166, NIP 527-020-39-68, BDO 000016180, having share capital of PLN 42,459,600 fully paid up, having status of a large entrepreneur, hereinafter referred to as the Organizer.
- 2. This promotion will run from 19.08.2024 until further notice. The Organizer will inform Participants about the cancellation of the promotion at least 14 days before its end via electronic means.
- 3. The promotion is addressed to registered Nespresso customers who (in total): (i) made the first purchase registered on their account in the Nespresso Club of any NESPRESSO coffee capsules from the VERTUO and/or ORIGINAL lines in the amount of at least 10 capsules and (ii) have had a Nespresso account for no longer than 3 months and (iii) in connection with this, received an electronic or telephone invitation from the Organizer to take part in this offer (hereinafter "Participants"). Entrepreneurs who operate in the HORECA channel (hotels, restaurants, cafes) not eligible to participate in this promotion.
- 4. This promotion is based on the fact that the Participant who meets the condition referred to in item 4 above is entitled to:
  - a) to receive a one-time discount of PLN 20 gross on a single purchase by the Participant from the Organizer of any 50 capsules of NESPRESSO coffee from the ORIGINAL and/or VERTUO line at the standard price. The Participant may exercise the aforementioned right to a discount a maximum of 1 time. In order to take advantage of this promotion, the Participant, while making the aforementioned purchase, should enter the promotional code: RABAT20.
  - b) to receive a one-time discount in the amount of **40 PLN gross** for a single purchase by the Participant from the Organizer of any **90 capsules** of NESPRESSO coffee from the ORIGINAL and/or VERTUO line at the standard price. The Participant may exercise the aforementioned right to a discount a maximum of 1 time. In order to take advantage of this promotion, the Participant, while making the aforementioned purchase, should enter the promotional code: **RABAT40**.
  - c) to receive a one-time gift in the form of a single Vertuo MUG 390ml (SKU: 3580) when the Participant purchases from the Organizer any 50 capsules of NESPRESSO coffee from the ORIGINAL and/or VERTUO line at the standard price. The Participant may exercise the aforementioned right to the gift a maximum of 1 time. In order to take advantage of this promotion, the Participant, while making the aforementioned purchase, should enter the promotional code: GIFT1.
  - d) to purchase the VIEW BONBONNIÈRE capsule container (SKU: 3594) at the price of 1 PLN gross when the Participant purchases from the Organizer any 90 capsules of NESPRESSO coffee from the ORIGINAL and/or VERTUO line at the standard price. The Participant may exercise the aforementioned right to a discount a maximum of 1 time and only during the first 2 months counting from the date the Participant in question received the offer by e-mail (via EMAIL or SMS communication) or by phone. In order to take advantage of this promotion, the Participant, while making the aforementioned purchase, should enter the promotional code: GIFT2.

- 5. Each Participant may use each offer only once, i.e. only once from 1 offer in one order, and during the entire duration of the offer, use each of the codes indicated in point 4 above a maximum of 1 time.
- 6. This promotion shall not be combined with other promotions conducted by the Organizer at the same time and does not apply to orders activating the NESPRESSO Subscription.
- 7. Purchases referred to in point 4 above can be made::
  - a. in one of the Nespresso Boutiques in Poland, or
  - b. via the Nespresso website, or
  - c. via the Nespresso mobile application, or
  - d. via the toll-free hotline at 800 51 52 53.
- 8. In the case of Internet and hotline orders, the Participant will receive free delivery of the ordered products.
- 9. In the event that a Participant, who is a consumer, made the purchase referred to:
- a) in point 4a) and 4b) above, at a distance, e.g. over the Internet and who wishes to exercise his/hers right to withdraw from the sale agreement of NESPRESSO coffee capsules bought at the standard price for reasons other than product defect (thus ceasing to meet the conditions of this promotion), may, at his/her choice (unless the right to withdraw from the contract is excluded by a provision of the Act): (i) exercise his right of withdrawal with respect to the purchase of all 50 or 90 capsules of Nespresso coffee from the Original and/or Vertuo Lines, or (ii) exercise his right of withdrawal only with respect to the part of the order (10, 20, 30, 40 or 10, 20, 30, 40, 50, 60, 70) capsules of Nespresso coffee from the Original and/or Vertuo Lines) to which the discount is related. However, in the case referred to in point (ii) above, the Participant shall forfeit the right to the discount and will be obliged to refund its value to the Organizer in full. The Organizer reserves the right to deduct the value of the aforementioned discount from the price to be refunded to the Participant in connection with the partial withdrawal from the agreement concluded remotely.
- b) in point 4c) above, at a distance, e.g. over the Internet and who has subsequently exercised the his/her right to withdraw from the sale agreement of NESPRESSO coffee capsules of the VERTUO and/or ORIGINAL line (in any quantity), by which he/she has been entitled to receive a gift in the form of a Vertuo MUG 390ml (SKU: 3580) for reasons other than a product defect (by which he ceased to meet the condition of the promotion), will be obliged to return to the Organizer the gift received in its original and undamaged packaging, i.e. the returned gift should be originally packaged, should not bear traces of use and must not be damaged. The return should be made to the address of Logwin Poland Sp. Z o. o., Al. Katowicka 66, 05-830 Nadarzyn, Poland.
- c) in point 4d) above, at a distance, e.g. over the Internet and who subsequently exercised his/hers right to withdraw from the sale agreement of NESPRESSO coffee capsules bought at the standard price for reasons other than product defect (thus ceasing to meet the conditions of this promotion), shall be obliged to pay the Organizer the difference between the standard price of the product mentioned in point 4d) above and the price paid or to withdraw from the sale agreement also with regard to the purchase of this product. The standard price for SKU 3594 is 125 PLN gross.

The provisions of this paragraph shall also apply to individuals placing an order under this promotion, as long as such order is directly related to their business activities, but not of a professional nature for these individuals.

- 10. The Organizer reserves the right to amend these Terms & Conditions in connection with and in the event of at least one of the following important reasons (separately): (i) change of law, change of jurisprudence, change of approach of public administration bodies, in the extent in which they apply to these terms & conditions, (ii) changes in company data, contact details or URL addresses included in the regulations significant change of market practices, in the extent in which they apply to these terms & conditions, (iii) adjustment of the content of the regulations in connection with technological and IT progress affecting the provisions of these regulations or adjustment of the regulations to the needs of the Participants, provided that the above changes are not disadvantageous to the Participants, (iv) the need to introduce changes other than the above, provided that they meet all of the following conditions: i. they are legal (including in particular not violating individual or collective interests of consumers); ii. they are beneficial to current and potential Participants; iii. their introduction is necessary for the proper implementation of the promotion. Changes to the regulations will always have effect for the future, from the moment of publication of the change. Rights acquired before the change remain unchanged.
- 11. These terms and conditions have been drawn up in Polish and English. In case of any discrepancies between the two versions, the Polish version shall prevail.