

## **1. Operator and mediator**

Nestlé Slovensko s.r.o., registered office: Košovská cesta 11, 971 27 Prievidza, Slovak Republic, Company Id. No.: 31 568 211, registered in the Commercial Register of the Regional Court in Trenčín, Section: Sro, Insert No.: 3614/R (hereinafter the “operator”),

sells *Nespresso* products (hereinafter the “products”) via the [www.Nespresso.com](http://www.Nespresso.com) website, as well as via email, over the phone, by fax, post and at stores.

Personal data may also be made available to the personal data mediator, *Nespresso S.A.*, Route du Lac 3, Paudex, 1094, Switzerland (hereinafter the “mediator”), which processes personal data for the operator. Personal data shall not be made available to others without the knowledge and explicit consent of the customer, unless the obligation to provide the customer's personal data arises from the law.

Registration on the website and placing product orders requires that the customer's personal data be provided.

## **2. Handling, purpose and processing of personal data:**

a) By registering on the [www.Nespresso.com](http://www.Nespresso.com) website, the customer grants his or her unconditional and voluntary consent pursuant to Act No. 18/2018 Coll., on the Protection of Personal Data and Amendments to Certain Acts (hereinafter the “PDP Act”),

so that the customer's personal data:

name and surname, mailing address, phone number, email address (hereinafter the “personal data”), are processed for the purposes of:

- I) making deliveries,
- II) creating a customer database,

As part of registration on the [www.Nespresso.com](http://www.Nespresso.com) website, the customer may decide to provide unconditional and voluntary consent pursuant to the PDP Act to the processing of his or her aforementioned personal data for the purposes of:

- III) ascertaining the satisfaction of the customer with the services provided,
- IV) conducting business and service research,
- V) conducting other marketing, advertising and research purposes,
- VI) keeping statistics collected and processed by the company.

Providing personal data is voluntary. Personal data shall only be processed for the specified purposes and in a manner not damaging to the customer.

The customer may revoke his or her consent at any time. If the customer revokes consent to the processing of personal data for the purposes specified in I) and II), this may lead to the impossibility to make deliveries and the activities of the operator associated therewith, as well as the inability to register on the [www.Nespresso.com](http://www.Nespresso.com) website. Revocation of consent shall not affect the legality of processing of personal data based on consent prior to its revocation.

b) Processing period

The customer consents to the processing of his or her personal data for the duration of his or her membership in the *Nespresso* club. The customer's personal data shall then be immediately deleted.

c) Rights of the customer in relation to the processing of personal data

- the right to access personal data according to which the customer may obtain information on whether his or her personal data are being processed, for what purpose, what the scope of the processed personal data is and who else such data could potentially be provided to,
- the right to correct inaccurate or incorrect data, or to supplement incomplete data,
- the right to deletion of data if the purpose of processing is terminated, or if the personal data are being processed illegally,
- the right to restrict processing of personal data,
- the right to transferability of personal data according to which the customer may obtain personal data that relate to the customer in a structured and machine-readable format, either for the customer or for another personal data operator,
- the right to object to the processing of personal data, or to profiling,
- the right to file a complaint with a supervisory authority, which is the Office for Personal Data Protection, registered office: Hraničná 12, 820 07 Bratislava, if the customer ascertains that the operator or mediator has breached its obligation arising from the aforementioned regulation.

If the customer asks for information on the processing of his or her personal data, the operator and/or the mediator shall be obliged to provide this information to the customer immediately. The customer has the right to be provided information free of charge. Any customer who ascertains or believes that the operator or a mediator processes his or her personal data contrary to protection of the private and personal life of the customer or at variance with the law, in particular if the personal data are inaccurate with regard to the purpose of their processing, the customer may request the operator or mediator to clarify, or request the operator or mediator to remove the resulting condition (blocking, correcting, supplementing, or deleting personal data).

### **3. Transfer of personal data to a third country**

The operator is not planning to transfer personal data to a third country.

### **4. Contact address if rights are exercised**

Revoking consent and exercising of your rights can be done via email, i.e., by sending an email to: [Nespresso.sk@Nespresso.com](mailto:Nespresso.sk@Nespresso.com), sending a contact form <https://www.Nespresso.com/sk/sk/kontakt>, or by delivery of a written request to the address of the registered office of the operator.