

ESSENZA
PLUS
MY MACHINE

Breville

NESPRESSO®



BEC350


 220-240 V~, 50-60 Hz, 1260 W

Frequency 2.402 - 2.480 GHz
MaxTransmit Power 4dBm

Pmax 19 bar / 1.9 MPa

 ~3.6 kg

 1 L

 134 mm 239 mm
420 mm

Specifications	4
Safety Precautions	5-7
Packaging Content	8
Essenza Plus	8
Machine Overview	9
Get the App	10
Pairing	10
Connectivity Functions	10
First Use Or after a long period of non-use	11-12
Coffee Preparation	12-13
Programming the Water Volume	14
Energy Saving	15
Reset to Factory Settings	15
Cleaning	16
Descaling	16-18
Water Hardness Setting	19
Emptying the System before a period of non-use and for frost protection, or before a repair	20
Set Up Your One-Touch Order	20-21
Connectivity Activation/ Deactivation	21
Troubleshooting	22
Disposal and Environmental Protection	23
Limited Guarantee	23
Contact Nespresso	23

Safety Precautions

CAUTION / WARNING

ELECTRICAL DANGER

DISCONNECT DAMAGED SUPPLY CORD

CAUTION HOT SURFACE

⚠ CAUTION: when you see this sign, please refer to the safety precautions to avoid possible harm and damage.

i INFORMATION: when you see this sign, please take note of the advice for the correct and safe usage of your appliance.

⚠ CAUTION: the safety precautions are part of the appliance. Read them carefully before using your new appliance for the first time. Keep them in a place where you can find and refer to them later on.

- The appliance is intended to prepare beverages according to these instructions. Do not use the appliance for anything other than its intended use.
- This appliance has been designed for indoor and non-extreme temperature conditions use only.
- Protect the appliance from direct sunlight effect, prolonged water splash and humidity.
- This appliance is intended to be used in households and similar applications only such as: staff kitchen areas in shops, offices and other working environments, farm houses; by clients in hotels, motels and other residential environments; bed and breakfast type environments.
- This appliance may be used by children of at least 8 years of age, as long as they are supervised and have been given instructions about using the appliance safely and are fully aware of the dangers involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and they are supervised by an adult.
- Keep the appliance and its cord out of reach of children under 8 years of age.
- This appliance may be used by persons with reduced physical, sensory or mental capabilities, or whose experience or knowledge is not sufficient, provided they are supervised or have received instruction to use the appliance safely and understand the dangers.
- Children shall not use the appliance as a toy.
- The manufacturer accepts no responsibility and the guarantee will not apply for any commercial use, inappropriate handling or use of the appliance, any damage resulting from use for other purposes, faulty operation, non-professionals' repair or failure to comply with the instructions.

Avoid risk of fatal electric shock and fire.

- In case of an emergency: immediately remove the plug from the power socket.
- Only plug the appliance into suitable, easily accessible, earthed mains connections.

Make sure that the voltage of the power source is the same as that specified on the rating plate. The use of an incorrect connection voids the guarantee.

The appliance must only be connected after installation.

- Do not pull the cord over sharp edges, clamp it or allow it to hang down.
- Keep the cord away from heat and damp.
- If the supply cord or the plug are damaged, they must be replaced by the manufacturer, its service agent or similarly qualified persons, in order to avoid all risks.
- If the cord or the plug are damaged, do not operate the appliance. Return the appliance to **Nespresso** or to a **Nespresso** authorized representative.
- If an extension cord is required, use only an earthed cord with a conductor cross-section of at least 1.5 mm² or matching input power.
- To avoid hazardous damage, never place the appliance on or beside hot surfaces such as

radiators, stoves, ovens, gas burners, open flame, or similar.

- Always place it on a horizontal, stable and even surface. The surface must be resistant to heat and fluids, like water, coffee, descaler or similar.
- The appliance shall not be placed in a cabinet when in use.
- Disconnect the appliance from the mains when not in use for a long period. Disconnect by pulling out the plug and not by pulling the cord itself or the cord may become damaged.
- Before cleaning and servicing, remove the plug from the mains socket and let the appliance cool down.
- To disconnect the appliance, stop any preparation, then remove the plug from the power socket.
- Never touch the cord with wet hands.
- Never immerse the appliance or part of it in water or other liquid.
- Never put the appliance or part of it in a dishwasher.
- Electricity and water together is dangerous and can lead

to fatal electrical shocks.

- Do not open the appliance. Hazardous voltage inside!
- Do not put anything into any openings. Doing so may cause fire or electrical shock!
- The use of accessory attachments not recommended by the manufacturer may result in fire, electric shock or injury to persons.

Avoid possible harm when operating the appliance.

- Never leave the appliance unattended during operation.
- Do not use the appliance if it is damaged, has been dropped or not operating perfectly. Immediately remove the plug from the power socket. Contact **Nespresso** or **Nespresso** authorized representative for examination, repair or adjustment.
-  A damaged appliance can cause electrical shocks, burns and fire.
- Always completely close the lever and never lift it during operation. Scalding may occur.
- Do not put fingers under coffee

outlet, risk of scalding.

- Do not put fingers into capsule compartment or the capsule shaft. Danger of injury!
- Water could flow around a capsule when not perforated by the blades and damage the appliance.
- Never use an already used, damaged or deformed capsule.
- If a capsule is blocked in the capsule compartment, turn the machine off and unplug it before any operation. Call **Nespresso** or **Nespresso** authorized representative.
- Always fill the water tank with cold, fresh drinking water.
- Empty water tank if the appliance will not be used for an extended time (holidays, etc.).
- Replace water in water tank when the appliance is not operated for a weekend or a similar period of time.
- Do not use the appliance without the drip tray and drip grid to avoid spilling any liquid on surrounding surfaces.
- Do not use any strong cleaning agent or solvent cleaner. Use a

damp cloth and mild cleaning agent to clean the surface of the appliance.

- To clean machine, use only clean cleaning tools.
- When unpacking the machine, remove the plastic film and dispose.
- This appliance is designed for **Nespresso** coffee capsules available exclusively through **Nespresso** or your **Nespresso** authorized representative.
- All **Nespresso** appliances pass stringent controls. Reliability tests under practical conditions are performed randomly on selected units. This can show traces of any previous use.
- **Nespresso** reserves the right to change instructions without prior notice.

Descaling

- **Nespresso** descaling agent, when used correctly, helps ensure the proper functioning of your machine over its lifetime and that your coffee experience is as perfect as the first day.
- **Nespresso** descaling agent has been specifically developed

Safety Precautions

for **Nespresso** machines; the use of any unsuitable descaling agent may lead to machine component damage or an insufficient descaling process.

- Your **Nespresso** machine calculates when a descale is necessary based on the amount of water used and your water hardness level. This is set at the first use with the help of the water hardness test stick. Make sure to test the water hardness again if you use your machine in another state / region.
- Make sure you descale your machine as soon as the machine requests it; a late descaling procedure may not be completely efficient.
- Descale according to user manual recommendations.

SAVE THESE INSTRUCTIONS

Pass them on to any subsequent user.

This instruction manual is also available as a PDF at [nespresso.com](https://www.nespresso.com)

EN Packaging Content



1 Coffee Machine



2 Tasting Box of Nespresso Capsules



3 Nespresso Welcome Brochure



4 User Manual



5 1 Water Hardness Test Stick, in the User Manual

Essenza Plus

Nespresso is an exclusive system creating the ultimate Espresso, time after time. Each parameter has been calculated with great precision to ensure that all the aromas from each capsule can be extracted, to give the coffee body and create an exceptionally thick and smooth crema.

⚠ CAUTION: when you see this sign, please refer to the safety precautions to avoid possible harm and damage.

i INFORMATION: when you see this sign, please take note of the advice for the correct and safe usage of your coffee machine.

📱 NOTE: when you see this sign, please note that you can also use the App for this function. Consult App for more information.

Machine Overview

One-Touch Order button
for capsules reordering**

Beverage buttons

Hot water



Americano XL*

Lungo



Americano*

Espresso



Lever

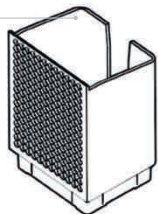
Descaling alert

Water tank & lid

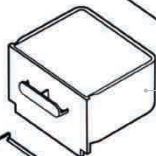
Coffee & hot water outlet

Adjustable water
tank arm

Capsule container
for 9-11 capsules



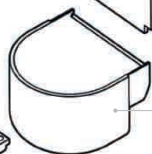
Drip Base



Drip grid



Drip tray



*Americano is a new recipe feature making a long mild coffee based on coffee extraction first followed by hot water. To make an Americano, press both the Espresso (or Lungo for Americano XL) and Hot water buttons simultaneously.

**Available only with a connected machine.

EN Get the App

- 1 **Download the Nespresso App.**
If you have it already, please update the App




To check your device's compatibility, go on www.nespresso.com

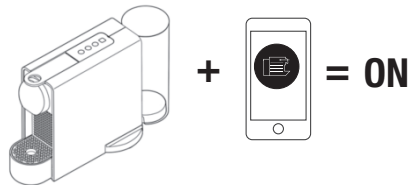
- 2 **Launch the App.**



- 3 **Click on the Machine Icon.**

Pairing

-  **Please remember** that the *Bluetooth®* mode must be activated beforehand on your smartphone or tablet.
To benefit from all features, pair your machine with your smartphone or tablet and connect it to Wi-Fi, following the instructions via the App.



When the pairing is complete, the One-Touch Order button will blink 3 times
Pairing confirmed: WHITE LED blinking;
Pairing failed: ORANGE LED blinking.

Connectivity Functions

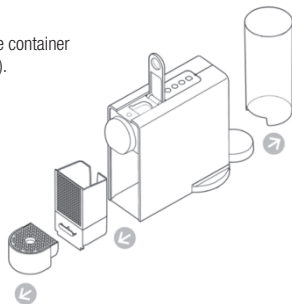
- Recipe Management
- Capsules reordering
- Maintenance notifications
- Descaling alert
- And more to see via the App

First use or after a long period of non-use

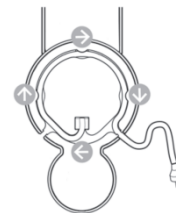
⚠ First, read the safety precautions to avoid risks of fatal electrical shocks and fire.

i Factory settings: Espresso: 40 ml, Lungo: 110 ml, Americano: 150 ml (25 ml coffee, 125 ml hot water), Americano XL: 200ml (40 ml coffee, 160 ml hot water), Hot water: 200ml.

1 Remove the water tank and capsule container to clean them (see Cleaning section).



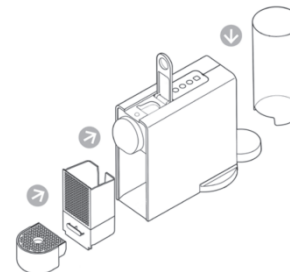
2 Adjust the cable length and store the excess under the machine. Insert the remaining cable in the guide under water tank left or right socket, depending on the position chosen for the water tank. Ensure machine is in the upright position.



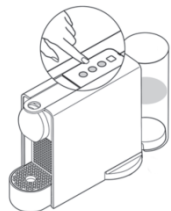
3 Plug the machine into the mains.

4 Fill the water tank with fresh potable water.

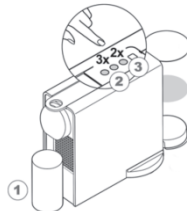
5 Place the water tank on its arm and place the drip tray and the capsule container in position.



EN First use or after a long period of non-use



- 6 To turn the machine on**, press either the Espresso, Lungo, or Hot water button.
- Blinking Lights: heating up (approx. 30 seconds)
 - Steady Lights: ready



- 7 To rinse the machine**, place a container (min. 1 L) under coffee outlet. Press the Lungo button. Repeat 3 times. Press the Hot water button. Repeat 2 times.

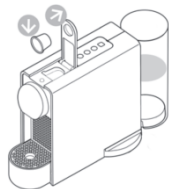
- 8 To connect your machine**, please follow the instructions in sections "Get the App" and "Pairing" on page 10. Multiple devices can be connected to your Essenza Plus machine only if using a unique Club Members number. To pair these additional devices, please follow the instructions in the sections "Get the App" and "Pairing".

- 9 To turn the machine off** before automatic Auto Off mode, press both the Espresso and Lungo buttons simultaneously (short press - less than 1 second)..

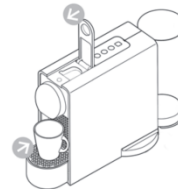
i The machine will turn into OFF mode automatically after 9 minutes of non-use.

Coffee Preparation

- 1 To turn the machine on**, press either the Espresso, Lungo or Hot water button.
Blinking Lights: heating up
(approx. 30 seconds) Steady Lights: ready



- 2 Lift the lever** completely and insert the capsule.



- 3 Close the lever** and place a cup under the coffee outlet. **To accommodate a tall recipe glass**, remove the drip tray.

Coffee Preparation

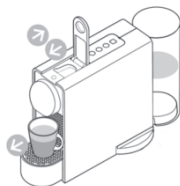
⚠ Never lift the lever during operation and refer to the important safeguards to avoid possible harm when operating the appliance.

i **During heat up**, you can press any beverage button while blinking. The coffee will then flow automatically when the machine is ready.

i **For hot water preparation only**, it is recommended to eject any remaining used capsule into the used capsule container before pressing the hot water button.

4	☞	Espresso (40ml)
	☞	Lungo (110ml)
	☞ + ☹	(simultaneous press) Americano (25ml coffee, 125 ml hot water)
	☞ + ☹	(simultaneous press) Americano XL (40ml coffee, 160ml hot water)
	☹	Hot Water (200ml)

Press the desired beverage button to start. Preparation will stop automatically.
To stop the coffee flow at any time, press any beverage button.

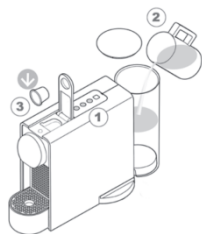


5 Remove the cup. Lift and close the lever to eject the capsule into the used capsule container.

Programming the Water Volume

Any beverage button can be programmed:

☕	Espresso: from 20 to 70 ml
☕	Lungo: from 70 to 130 ml
☕ + 💧	Americano and Americano XL: coffee from 20 to 110 ml, hot water from 25 to 300 ml
💧	Hot water: from 50 to 300 ml



1 Turn the machine on and wait for it to be in ready mode (steady lights). Fill the water tank with fresh potable water and insert the capsule.

2 Place a cup under the coffee outlet.

→ **To program Espresso and Lungo volumes:**

Press and hold the Espresso or Lungo button. Release button once the desired volume is served. LEDs will blink fast 3 times to confirm new setting. Water volume level is now stored.

→ **To program Americano and Americano XL volumes:**

Press both the Espresso (for Americano) / or Lungo (for Americano XL) and Hot water buttons simultaneously. Release both buttons once desired coffee volume is reached. Hot water will start flowing automatically. Press Hot water button once desired water volume is reached. LEDs will blink fast 3 times to confirm new setting.

→ **To program Hot water volume:**

Press and hold the Hot water button until desired volume is reached. LEDs will blink fast 3 times to confirm new setting.



The machine is equipped with an energy saving feature.



The machine will automatically enter Auto Off mode after 9 minutes.

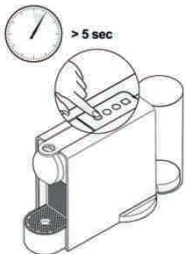
- 1 **Energy efficient:** Machine minimizes power use when not making a beverage. The machine will enter low energy mode after 2 minutes of no use. After 9 minutes the machine will turn into OFF mode automatically.

Reset to Factory Settings



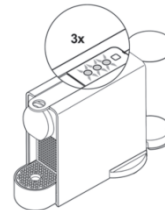
If you reset to factory settings, this will cancel the *Bluetooth®* and Wi-Fi pairing and reset the water hardness level.

Factory settings are: Espresso: 40 ml, Lungo: 110 ml, Americano: 150 ml (25 ml coffee, 125 ml hot water), Americano XL: 200ml (40 ml coffee, 160 ml hot water), Hot water: 200ml. The water hardness set by default is hard.



To do it via your machine:

- 1 **With machine turned off**, press and hold the Espresso button for 5 seconds.



- 2 **LEDs will blink fast 3 times** to confirm machine has been reset to factory settings. Machine will then switch off automatically.

EN Cleaning

⚠ Risk of fatal electrical shock and fire. Never immerse the appliance or part of it in water. / Be sure to unplug the machine before cleaning. / Do not use any strong cleaning agent or solvent cleaner. / Do not use sharp objects, brushes or sharp abrasives. / Do not place in a dishwasher.



1 Empty the drip tray, the drip base and the capsule container every day. Also remove the water tank with its lid and clean them all with odorless detergent and rinse with warm / hot water.



2 Dry with a fresh and clean towel, cloth or paper and reassemble all parts. Clean the coffee outlet and inside the machine regularly with a damp cloth.

Descaling

www.nespresso.com/descaling

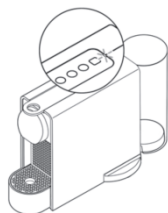
⚠ Read the safety precautions on the descaling package and refer to the table for the frequency of use. The descaling solution can be harmful. Avoid contact with eyes, skin and surfaces. Please refer to the table on the "water hardness" section that indicates the descaling frequency required for the optimum performance of your machine, based on water hardness. For any additional questions you may have regarding descaling, please contact **Nespresso**.

Descaling

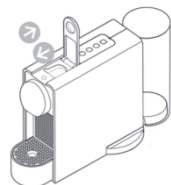
www.nespresso.com/descaling

EN

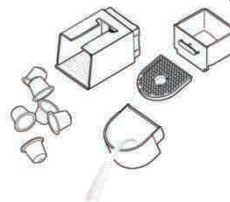
i **Duration** approximately 15 minutes.



1 **Descal the machine** when descaling alert blinks in ready mode.



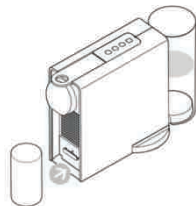
2 **Lift and close** the lever to eject the capsule into the used capsule container.



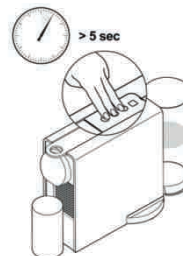
3 **Empty the drip tray, drip base and used capsule container.**



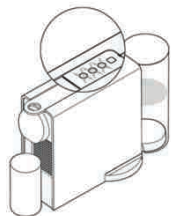
4 **Fill the water tank** with fresh potable water up to the half level (approx. 0.5 L). Pour 1 **Nespresso** descaling liquid sachet into the water tank.



5 **Place a container** (min. volume 1 L) under the coffee outlet.



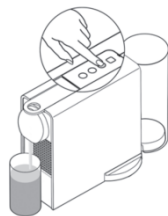
6 **To enter the descaling mode**, while the machine is turned on, press the Espresso, Lungo and hot water buttons for 5 seconds.



7 All three LEDs blink.

Descaling alert will remain on during the entire descaling process.

To exit the descaling mode at this stage, press either the Espresso or Lungo button.



8 To start the descaling process, press the Hot water button and wait until the water tank is empty.



9 Empty and rinse the water tank. Fill with fresh potable water up to the max. level.

10 Empty the 1L container and place it back. Press the hot water button. Once water tank is empty, repeat steps 9 and 10 once.

11 When the rinsing cycle has finished, machine will switch off automatically.

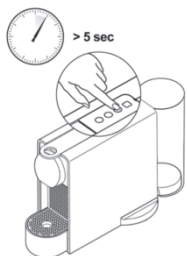


12 Empty the drip base.

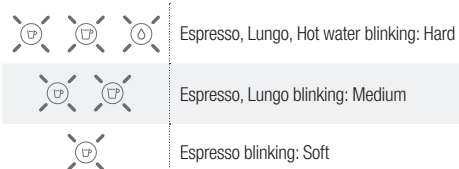
Water Hardness Setting

The water hardness level can be tested with the water hardness stick available on the first page of the user manual.
 To set the water hardness via your machine:

- 1 With machine turned off, press and hold the Hot water button for 5 seconds. The beverage buttons will blink to indicate the current setting.




- 2 To change the water hardness setting, press the Hot water button as many times until the appropriate level is reached:



- 3 To validate and exit the water hardness setting mode, press either the Espresso or Lungo button.

Water hardness*

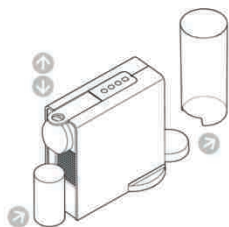
	App.	fH	dH	CaCO ₃	Descaling after:*	
					Cups	 (40 ml)
Soft	Level 0	<5	<3	< 50 mg/l	4000	
Medium	Level 1	>7	>4	> 70 mg/l	3000	
	Level 2	>13	>7	> 130 mg/l	2000	
Hard	Level 3	>25	>14	> 250 mg/l	1500	
	Level 4	>38	>21	> 380 mg/l	1000	

fH French degree
 dH German Grade
 CaCO₃ Calcium Carbonate

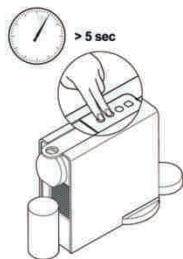
* On the App, the water hardness can be adjusted any time under "Water status".

 A strong use of Americano or hot water function may lead to an earlier descaling.

Emptying the System before a period of non-use and for frost protection, or before a repair



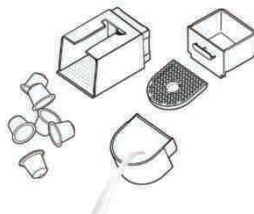
- 1** Remove the water tank and open and close the lever. Place a container under the coffee outlet.



- 2** With the machine turned off, press both the Espresso and Lungo buttons for 5 seconds. All three LEDs blink alternatively.

Steam may come out of outlet. The machine remains blocked for 10 minutes after emptying.

- 3** Emptying process begins. Machine switches off automatically when procedure is finished.



- 4** Empty and clean the used capsule container, the drip tray and the drip base.

Set up your One-Touch Order

The One-Touch Order button allows you to order your predefined capsules basket directly from your machine each time you press the button. **To set it up:**

- 1** Connect your machine, following the instructions in sections "Get the App" and "Pairing" on page 10. Multiple devices can be connected to your Essenza Plus machine only if using a unique Club Members number. To pair these additional devices, please follow the instructions in the sections "Get the App" and "Pairing".

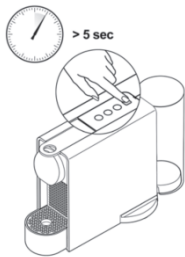
- 2** Configure an order template via the App to activate the One-Touch Order button.

Set up your One-Touch Order

- 5 **Press** the One-Touch Order button if you want to order capsules.
Order confirmed: WHITE LED steady
Order failed: ORANGE LED
If order confirmed, the WHITE LED will remain steady for 2 hours.
During this time, you can cancel your order if needed via the App.
The One-Touch Order button will be active again once your current order is shipped.
You can manage and follow your order via the App.
In case of questions, call **Nespresso**.

Connectivity Activation/Deactivation

i **Note** the *Bluetooth®* and Wi-Fi are activated by default on the machine.



- **To deactivate the *Bluetooth®* and Wi-Fi functions** from your machine:
 - With machine turned off, press and hold the One-Touch Order button for 5 seconds.
 - LED will blink 3 times in ORANGE to confirm that connectivity has been deactivated.
- **To reactivate the *Bluetooth®* and Wi-Fi functions:**
 - With the machine turned off, press and hold the One-Touch Order button again for 5 seconds.
 - LED will blink 3 times in WHITE to confirm that connectivity has been activated.



Videos are available on the App and on www.nespresso.com - Go to section "services".

Pairing has not succeeded.	<ul style="list-style-type: none"> - Check that the Bluetooth® on the smartphone or tablet is activated. - Check the compatibility of your smartphone or tablet with the machine (see page 10). - Ensure the smartphone or tablet is placed next to the machine (max distance 20 cm) during the pairing. - Make sure to not turn on any microwave close to the machine during pairing.
If you want to unpair your machine, via the App.	<ul style="list-style-type: none"> - Go on the App "Name", click on "Machine status", then click on "Unpair this machine". - Click on "unpair this device" to confirm the unpairing. - Note: In case of an unpairing, all the setups and specifications will be lost and the machine will be reset to factory settings.
No light indicator.	<ul style="list-style-type: none"> - Check the power outlet, plug, voltage, and fuse. In case of problems, call Nespresso.
No coffee, no water.	<ul style="list-style-type: none"> - First use: fill water tank with warm water (max. 55° C) and run through machine according to instructions on page 11. - Water tank is empty. Fill water tank. - Descale if necessary; see Descaling section.
Coffee comes out very slowly.	<ul style="list-style-type: none"> - Flow speed depends on the coffee variety. - Descale if necessary; see Descaling section.
Coffee is not hot enough.	<ul style="list-style-type: none"> - Preheat cup. - Descale if necessary.
Capsule area is leaking (water in capsule container).	<ul style="list-style-type: none"> - Position capsule correctly. If leakages occur, call Nespresso.
All 3 beverage buttons blinking fast.	<ul style="list-style-type: none"> - Machine is in error, overheating or in an environment below 0°C / 32°F. Please wait for all buttons to stop blinking; this may take a few minutes. - If buttons still blink after a few minutes, unplug and replug the machine. - If problem persists, call Nespresso.
Descaling alert blinking (descaling alert level 1).	<ul style="list-style-type: none"> - Machine triggers descaling alert according beverages consumption usage. Descale machine.
Descaling alert steady light (descaling alert level 2).	<ul style="list-style-type: none"> - Machine triggers descaling alert according beverages consumption usage. Descale machine immediately to avoid machine performance and coffee quality decrease.
One-Touch Order button ORANGE LED.	<ul style="list-style-type: none"> - Check that the machine is paired with your smartphone or tablet and that the Wi-Fi is connected to the machine. You can check the connectivity status of the machine via the App. - Check that an order is configured and linked to the machine via the App. - Check if an order is already ongoing. The One-Touch Order button will be active again once your current order is shipped.
Irregular blinking.	<ul style="list-style-type: none"> - Send appliance to repair or call Nespresso.
No coffee, just water runs out (despite inserted capsule).	<ul style="list-style-type: none"> - In case of problems, call Nespresso.
All 4 buttons blinking alternatively (from front to back).	<ul style="list-style-type: none"> - Firmware update in progress. Please wait a few minutes until the update has been completed. During this time the machine cannot be used. Once update has been completed, blinking will stop and machine will switch off.



Your appliance contains valuable materials that can be recovered or recycled. Separation of the remaining waste materials into different types facilitates the recycling of valuable raw materials. Leave the appliance at a collection point. You can obtain information on disposal from your local authorities.

Limited Guarantee

Breville guarantees this product against defects in materials and workmanship for two years domestic use (or 3 months commercial use) from the date of purchase. During this period, Breville will either repair or replace, at its discretion, any defective product at no charge to the consumer. In the event of a product or accessory being repaired or replaced during the guarantee period, the guarantee on the repaired product will expire two years from the purchase date of the original product, not two years from the date of repair. This guarantee excludes liability for consequential loss or any other loss or damage caused to property or person arising from any cause whatsoever. It also excludes defects caused by the product not being used in accordance with instructions, accidental damage, misuse, being tampered with by unauthorised persons, improper maintenance, consumable items or normal wear and tear and does not cover the cost of claiming under the warranty. Except to the extent applicable by law, the terms of this warranty do not exclude, restrict or modify, and are in addition to, the mandatory statutory rights applicable to the sale of the product to you.

How to Claim Under the Breville Warranty

Nespresso is handling product enquiries and product servicing on Breville's behalf. If you believe your product is defective, contact the **Nespresso** customer service team directly for instructions on where to send or bring it for repair by a Breville authorised service agent. Contact **Nespresso** Australia: 1800 623 033 or New Zealand: 0800 234 579
auclub@nespresso.com

This product is imported and distributed by Breville and this warranty is provided by Breville. To the extent permitted by law, **Nespresso** has no liability for the product and all guarantees, warranties and conditions by **Nespresso** are excluded.

Contact Nespresso

As we may not have foreseen all uses of your appliance, should you need any additional information, in case of problems or simply to seek advice, call **Nespresso** or your **Nespresso** authorized representative. Contact details for your nearest **Nespresso** or your **Nespresso** authorized representative can be found in the «Welcome to **Nespresso**» folder in your machine box or at nespresso.com



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