



Citiz Platinum



Duration: 15 minutes
Requires 1 packet of solution

STEP 1



When the orange descaling light blinks in ready mode it is time to descale.

STEP 2



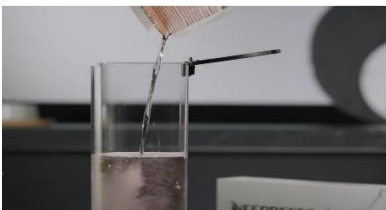
Open and close the lever to eject any used capsule.

STEP 3



Empty the drip tray and capsule container and replace them on the machine. The cup support can be set aside.

STEP 4



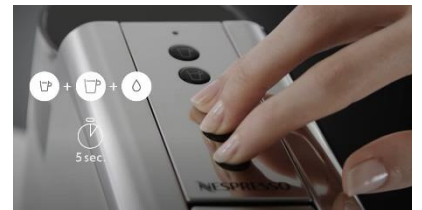
Fill the water tank halfway full with water (*about 17oz full*) and add **1 packet** of Nespresso descaling solution.

STEP 5



Place a container (*min 33.8 oz*) under the coffee spout.

STEP 6



To enter descaling mode, the machine must be on and warmed up. Press and hold Espresso, Lungo, and Hot Water buttons until all the lights start blinking simultaneously (*approx. 5 secs*).

STEP 7



The descaling light will also become steady if the 3 lights cannot be seen blinking underneath your fingers.

STEP 8



To exit at this point, press and release any recipe button. **To start descaling, press and release the Hot Water button.** The descaling alert will stay on during descaling and the 5 buttons will scroll from rear to front as descaling begins.

STEP 9



The descaling solution will begin to dispense. Wait until the water tank is empty. The 5 buttons will be blinking simultaneously again.



STEP 10



Discard the descaling solution. Empty the drip tray and replace.

STEP 11



Wash and rinse the water tank thoroughly. Fill the water tank **full** with fresh water and place it back on the machine.

STEP 12



Replace the container under the coffee spout.

STEP 13



To start rinsing, press and release the hot water button. The descaling alert will stay on and the 5 buttons will scroll from rear to front as rinsing begins.

STEP 14



The machine will turn off automatically when the rinsing is complete. Discard the rinsing water, empty the drip tray and replace, wipe down the machine, refill the water tank and the process is complete.