



# IMPORTANT INFORMATION BEFORE YOU BEGIN

*Nespresso* recommends descaling every 3 months or 300 capsules (whichever comes first).

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*Nespresso* machines should be descaled with a *Nespresso* Descaling Kit which contains a natural solution that thoroughly dissolves the scale build up. Other solutions (such as vinegar or store-bought descalers) may cause damage to your *Nespresso* machine.

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Descaling solution can damage or discolor surfaces so we suggest placing something underneath your machine in case a spill should occur. If a spill does occur, please make sure to clean up the solution immediately to avoid any damage.

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Keep descaling solution out of reach of children.

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In case of contact with eyes, rinse immediately with plenty of water for 15 minutes and seek medical advice.

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Do not swallow or ingest the descaling solution.

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The descaling solution may be irritating to the eyes and skin.

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Avoid filling up the water tank during the descaling process.

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After descaling, wipe down the machine with a damp cloth.

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*VERTUO POP*



**Duration: 20 Minutes (cannot be interrupted)**

STEP 1



Descaling is needed when the cup button blinks orange 3 times before steady white. Eject any capsules. With machine plugged in, empty the capsule container and drip tray and place back onto the machine.

STEP 2



Fill water tank with 17 ounces of water and **1 packet** of Nespresso descaling solution\*. *\*Avoid solution contact with eyes, skin, and kitchen surfaces.*

STEP 3



Remove the cup support and place an empty container (*at least 34 oz*) under the coffee outlet. With machine on, close the machine head and leave the lever in the unlocked position.

STEP 4



Press and hold button until you see steady light turn off first, and then start blinking orange quickly. It may take approximately 7 seconds before light starts to blink.

STEP 5



Turn lever to the left to lock the lever, then turn lever back to the front to unlock the lever.

STEP 6



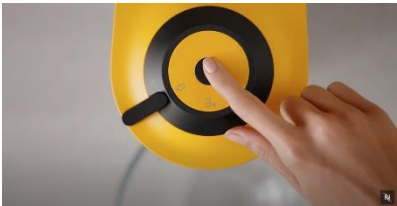
Press and hold the button until the light turns off and then starts blinking orange and quickly again (*approx. 7 seconds*). **Steps 5 and 6 must be completed within 45 seconds.**

STEP 7



Lock the lever. The light should still be blinking orange quickly. This is an indication that you have entered descaling mode. If not, start over from Step 3.

STEP 8



Press and release button once to begin descaling. Light will continuously blink throughout the process.

STEP 9



Once the solution has finished running through, machine should be silent. Discard the solution and return the empty container underneath the coffee spout.

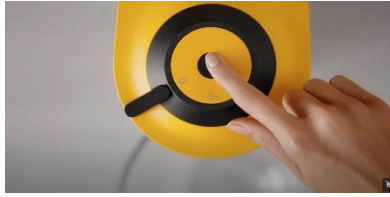


### STEP 10



Empty drip tray and capsule container. Rinse water tank and clean thoroughly. Refill the tank to the top with fresh water and place back on the machine.

### STEP 11



Press and release the button to begin the rinsing phase. Water will dispense into container. When machine stops making noise, discard the water from the container.

### STEP 12



The machine will stop automatically, and the cup button should become steady on its own.

### STEP 13



Refill the water tank and place it back onto the machine.

### STEP 14



Empty and rinse the capsule container and drip tray and reinsert.

### STEP 15



Replace cup support. Wipe down the machine with a damp cloth. Let the machine rest for 10 minutes. The machine is now ready for use.